

Notice of Allowability	Application No.	plication No. Applicant(s)	
	10/049,183	BRUNNER ET AL.	
	Examiner	Art Unit	
	William J Deane	2642	
The MAILING DATE of this communication apperature All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RI of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED in or other appropriate comministry. This application is	n this application. If not included unication will be mailed in due course. <b>THIS</b>	
1. $\boxtimes$ This communication is responsive to <u>the Amendment of 07</u>	<u>7/21/2004</u> .		
2. The allowed claim(s) is/are <u>1-8</u> .			
3. $\boxtimes$ The drawings filed on <u>08 February 2002</u> are accepted by the	ne Examiner.		
<ul> <li>4. ☐ Acknowledgment is made of a claim for foreign priority ur</li> <li>a) ☒ All b) ☐ Some* c) ☐ None of the:</li> <li>1. ☒ Certified copies of the priority documents have</li> <li>2. ☐ Certified copies of the priority documents have</li> </ul>	e been received.		
3.  Copies of the certified copies of the priority do	cuments have been receive	ed in this national stage application from the	
International Bureau (PCT Rule 17.2(a)).	. 1		
* Certified copies not received:			
Applicant has THREE MONTHS FROM THE "MAILING DATE" noted below. Failure to timely comply will result in ABANDONN THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.		e a reply complying with the requirements	
5. A SUBSTITUTE OATH OR DECLARATION must be subminformal PATENT APPLICATION (PTO-152) which give			
6. CORRECTED DRAWINGS ( as "replacement sheets") must	st be submitted.		
(a) ☐ including changes required by the Notice of Draftspers	<del>-</del>	w ( PTO-948) attached	
1)  hereto or 2)  to Paper No./Mail Date			-
(b) ☐ including changes required by the attached Examiner' Paper No./Mail Date	s Amendment / Comment o	or in the Office action of	
Identifying indicia such as the application number (see 37 CFR 1 each sheet. Replacement sheet(s) should be labeled as such in t			
7. DEPOSIT OF and/or INFORMATION about the depo attached Examiner's comment regarding REQUIREMENT			
Attachment(s)  1. Notice of References Cited (PTO-892)	5. ☐ Notice of I	nformal Patent Application (PTO-152)	
2. Notice of Draftperson's Patent Drawing Review (PTO-948)	6. ☐ Interview \$	Summary (PTO-413),	
3. ☑ Information Disclosure Statements (PTO-1449 or PTO/SB/0 Paper No./Mail Date 1 page		./Mail Date s Amendment/Comment	
4. Examiner's Comment Regarding Requirement for Deposit	8. 🗌 Examiner's	s Statement of Reasons for Allowance	
of Biological Material	9. 🗌 Other		

Application/Control Number: 10/049,183

Art Unit: 2642

## Allowable Subject Matter

The following is a statement of reasons for the indication of allowable subject matter:

The prior art does not teach nor fairly disclose an information center as claimed in claims 1 and 5. U.S. Patent No 5,848,143 is typical of the prior art. With respect to the instant application, note Col. 14, lines 39 – 47. The prior art does not teach or fairly disclose a mainframe which continuously checks the ready status of at least one telecommunication terminal, including the data transfer path, detecting any faults and report the faults to the exchange and if one information desk is not reached via the mainframe, then the exchange performs call distribution and sets up a voice link to one of the telecommunications terminals.

With respect to the 112 rejection in the non-final rejection dated 04/21/2004, there are two specifications. One is dated 02/2002 and the other 06/2002. If the Pre-Amendment is applied to the Specification of 06/2002, then the Pre-Amendment appears to be correct. Applicant should confirm that this is correct.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Bill Deane whose telephone number is (703) 306-5838. In addition, facsimile transmissions should be directed to Bill Deane at facsimile number (703) 872-9306.

28Nov04

WILLIAM J. DEANE, JR. PRIMARY EXAMINER